# Patient Perspectives on Delivery of Drug Therapy Information and Renal Pharmacist Quality Indicator – Drug Therapy Problems (QI-DTPs)

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## **Background**

- Chronic kidney disease (CKD) patients have complex medication regimes = high risk of DTPs
- Consensus of renal pharmacist 17 QI-DTPs developed in 2015/16 to improve renal pharmacy practice & patient care
- Barriers and facilitators for renal pharmacist uptake of QI-DTPs in practice identified in 2016/17
- Patient and family centered care identified as a priority by the Ministry of Health and Interior Health Authority

## **Objectives**

- To determine the type of information renal patients require to make decisions about drug therapy
- To determine the type of medication-related information renal patients would like to enable them to adhere to their medication regimen
- To obtain patient input on a previously developed list of renal pharmacist QI-DTPs
- To help inform the development of an intervention to increase the uptake of renal pharmacist QI-DTPs

#### Methods

### Design

• Prospective, single center, qualitative study

### **Setting and sampling**

- Kelowna General Hospital Renal Clinic
- Purposeful sample

#### Inclusion

- CKD patients: Stage 3, 4 and 5
- ≥1 of Diabetes, Hypertension or Cardiovascular Disease

#### **Data collection**

- Semi-structured, 1-on-1 in-person or telephone interviews using interview guide developed by study investigators
- Interviews transcribed by one study investigator

### **Data analysis**

- Transcript-based thematic analysis
- Consensus of coding and themes for each interview





## Results

Table 1. Demographics		
Characteristic	n = 10	
Age (years)	70	
Female	5 (50%)	
Diabetes	6 (60%)	
Hypertension	9 (90%)	
Cardiovascular Disease	5 (50%)	
CKD Etiology		
Hypertension	1 (10%)	
Diabetes	2 (20%)	
Multi-factorial	6 (60%)	
CKD Stage		
3	5 (50%)	
4	3 (30%)	
5	2 (20%)	

### **Table 2. Decision-Making Information & Sources Utterances** Helpful (Participants) Adverse Drug 16 (9) Reactions Expected benefit(s) 14 (7) 9 (8) Administration of medication Medication indication 8 (7) Unhelpful Confusing terms 8 (4) High volume 4 (2) **Sources - Verbal** Physician 52 (9) **Pharmacist** 46 (10) **Sources - Written Pharmacy Handout** 17 (9)

# Table 3. Information to Support Adherence

# Barriers to Medication Adherence Code Utterances (Participants) Evening dosing 3 (3)

# Code Utterances (Participants)

	(Participants
Knowing benefits	1 (1)

# Additional information or discussion of benefits would not be helpful n=9 #utt. 21

"I don't miss medications because I don't have the information about how it works or anything, it's just that I have forgotten to take them completely"

# Table 4a. Input on QI-DTPs

10 (6)

# **Expectation of medications**

Internet-Based

Code	Utterances (Participants)
Slow progression of CKD	8 (8)
Better health / Improve health	5 (5)

### General priorities or concerns

Code	Utterances (Participants)
Decrease # of medications	8 (8)
Optimize medication therapy	3 (3)

## Results

# Table 4b. Input on QI-DTPs

Example - Diabetes QI-DTP

In patients with above normal A1c, add medications to decrease A1c to prevent further damage to the kidneys

High Priority	Code	Utterances (Participants)	
Diabetes n=4 (6)	Diabetes can damage my kidneys	2 (2)	
	Important to optimize blood glucose	1 (1)	
Hypertension n=8 (9)	Slow progression of kidney disease	4 (4)	
	Takes an ACE-inhibitor	2 (2)	
Prevention of CVD n =5 (5)	Previous adverse event	2(3)	
	Prevent CV event	1(1)	

## Limitations

- 1 in-person interview, 9 over the telephone
- Could not code portions of one interview
- Study timeline and recruitment limited number of participants

### **Conclusions**

### **CKD Patients:**

Want to be involved in medication decisions

#### Information:

- Patients are interested in indication, mechanism of action, expected benefits/risks and how to use their medication
- Medical terminology can be confusing
- Find high volume of written information unhelpful
- Additional information or discussion about benefits would not help with adherence

### QI-DTPs:

- High priority to patients based on their current medications
- Expect their medications to slow the progression of CKD and improve health