

2022 Patient Experience Survey

2022 marks the fourth time BC Renal has conducted a province-wide survey to assess patient experience of kidney care. Previous surveys were in 2009, 2012 and 2016.

Areas of Strength:



Providing well-organized care



Enabling patient participation



Managing health beyond medical care

Improvement Opportunities:



Goal-setting with patients



Linking patients with other health and community services

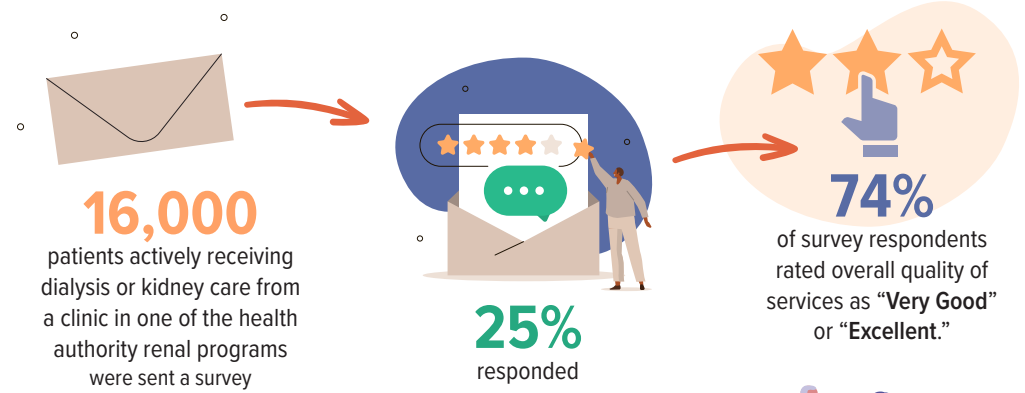


“What is the most important change we could make to improve patient experience with BC kidney services?”

Communication between members of the care team and the patients or family members

Information or educational opportunities are provided to better understand disease or treatment options

Quality and consistent continuity of care along the patient journey



Thank you to all patients who shared valuable feedback with us!

