

Patient and Family Engagement

2025-2026 Highlights



Patient partners—including patients, living kidney donors, families, and friends with lived experience of chronic kidney disease—play a vital role in shaping BC Renal’s work over the years:



Long term participation is growing: The proportion of patient partners involved for 5+ years has increased, reflecting strong commitment and a growing network.



Meaningful and impactful contributions: Patient partners shared lived experiences that strengthened decision making, grounded discussions, and improved the development of patient- and clinician-focused resources.

176

Patients and family members in the network

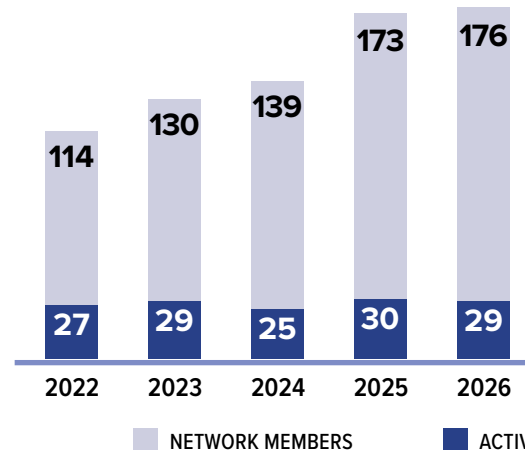
29

Active patient partners

16

Engagement opportunities
(April '25 – March '26)

Network Membership and Active Patient Partners by Year



- All network members receive updates about volunteer and educational opportunities as well as other key network activities
- All active patient partners have completed an orientation
- Data capture at fiscal year-end, i.e. March

Feedback from patient partners:

100% have a clear purpose of the engagement activities

95% receive adequate support for their participation

96% believe the committee work will make a difference to BC Renal

85% are satisfied with the engagement opportunities



Committee Chair, Vice-Chair, Project Manager and Staff Quotes:

"We have had excellent engagement with patient partners; they have had played an important role and have provided valuable insight in all the committees where we have interacted."

- Committee Vice-Chair

"[Patient partners] provide a perspective that is often not seen by providers. [They are] integral to the development of patient-facing resources."

- Project Manager

"[Patient partner] insights helped shape discussions and informed decision-making by grounding the committee work in real patient experiences and needs."

- Project Coordinator

"We have dedicated meetings with our patient partners outside of regular committee meetings so that they can better share their insights. This works very well."

- Committee Chair

Patient Partners Quotes:

"[The project leadership] arrange a pre-meeting to bring me up to date before meetings. This way I can be more effective and relevant in the meetings."

"My [fellow] patient partner is a great support, and as one can imagine, we exchange information and explicitly expressed support."

"In almost every meeting, the chairperson makes space and asks for input specifically from patient partners."

"As a patient, I often have a different perspective than members from inside the system and help to broaden perspectives."

"I am so appreciative of the continuing efforts within BC Renal to improve practice and to include many voices in their work."

Improvement Opportunities



Greater accessibility of technical content



More clarity on patient partner role



Strengthen meeting planning and facilitation

These opportunities will be discussed with committee leadership teams to guide targeted follow-up actions.



Get in touch!

[BCRenal.ca/PatientAndFamilyEngagement](https://www.bcrenal.ca/PatientAndFamilyEngagement)

Patient and family engagement at BC Renal is guided by the [BC Renal Patient & Family Engagement Framework](#).



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